



Professional Services

Our Services: Your Team



The diagram features a central text block on the left that reads 'Our Services: Your Team'. Three white arrows originate from the right side of this text and point towards three separate white-bordered boxes on the right. Each box contains a service name in bold and a descriptive paragraph.

INTEGRATION & AUTOMATION

Your data is everything. Make sure it always stays up to date, well formatted, and in the locations you need it most. Streamline your processes. Save time by seamlessly automating and synchronizing your systems. Build an infrastructure that works for you.

BUSINESS INTELLIGENCE

Businesses store an incredible amount of data in an ever increasing network of systems. We can help you make sense of it all, highlight the critical issues, interrogate bottlenecks and boost your successes.

CONSULTANCY & TRAINING

Are you getting the most out of your teams and your systems? Do you want to increase productivity and help your organization work smarter? We are the experts - let us help you become the experts too and maximize your organizational efficiency.

INTEGRATION & AUTOMATION

PEACE OF MIND THROUGH INCREASED DATA INTEGRITY & SECURITY

Organize and secure your data, adding critical workflow mechanisms and auditing to reduce risk, save time and improve synchronization between your systems.

ClickTime Professional Services combines decades of technical and analytical experience working with industry standard tools and specialist software, whether in the cloud or on-premises. Whatever your systems, we can help you bring them together.



INTEGRATION & AUTOMATION

“ClickTime captures all of the time that our employees spend servicing our clients and developing our firm. ClickTime to us is not just timesheet software. Thanks to ClickTime's sophisticated yet simple reporting and integration, it is an information source that helps us run our firm.”

— Daniel Katzki, CFO, Horn Group

❖ Data Import & Export

Upload complex historical third party data into your ClickTime account, or bulk update your existing ClickTime configuration, using a range of customizable import options.

Save time exporting data for import into third party systems with our quick and easy-to-use data exporters. Produce perfect CSV and custom formatted files for your chosen invoicing, payroll or project management tool.

❖ Advanced Integrations

Seamlessly and securely transmit data between your ClickTime and third party systems, with granular control, fully customized to fit your specific needs. Configured for manual, scheduled or live linking as required. Trigger creation of ClickTime projects from Salesforce; send time data to Xero; enhance workflows with Smartsheet; manage resources through Workday - the possibilities are endless.

INTEGRATION & AUTOMATION

“We really like the ability to integrate ClickTime data with other programs. Working with the development team to integrate ClickTime has been a great experience. They provide really helpful insight as well as work fast and communicate very well.”

— Cyvia Star, Business Operations, Analgesic Solutions

❖ Custom Applications & Interfaces

Fill the gaps in your technical infrastructure with these handy helpers. Facilitate your team by automating repetitive tasks, or provide your contractors with a custom interface to simplify time management and payroll processes. Schedule reporting, trigger emails, generate budget alerts, monitor system usage, implement bulk settings updates, and much more.

❖ Identity Management

Configure ClickTime to work seamlessly with your identity provider, delivering secure Single Sign-On for all users, whether on web or mobile.

In addition, define a secure custom login URL for your organization, directing users smoothly to their custom sign-in location, branded with your company logo.

SPOTLIGHT ON : INTEGRATIONS

Keeping your business landscape connected and your data assets linked, these seamless integrations automate in the background, while giving you easy-to-use front end controls.

Secure authentication with 3rd party systems

ClickTime
Professional Services

HOME ADD EXIT

Smartsheet Integration

SmartSheet authentication successful

ClickTime Linked Report URL ?

Change data source

ClickTime Report Start Date (optional) ?

ClickTime Report End Date (optional)

Test run?

SUBMIT

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Pull in data through ClickTime reports or via API

Design your form; control input and output

BUSINESS INTELLIGENCE

UNIFIED DATA SOURCES DRIVING BESPOKE DASHBOARDS & REPORTS

Build connections between the different systems you use and consolidate your data logically, providing clear overviews whilst supporting deep data interrogation.

The ClickTime Professional Services team has developed extensive insight into the latest analytical tools and reporting systems, along with the best ways to combine and separate different data sources for analysis. We work for you, and we stay with you. Let us help you make the most of your intelligence investments.



BUSINESS INTELLIGENCE

“ClickTime provides real insights into what we can do to be more effective as an organization. It’s helped us better understand our processes and get more work accomplished.”

— Trevor Mitchell, Director of Membership and Strategy at American Mensa

❖ Bespoke Dashboards

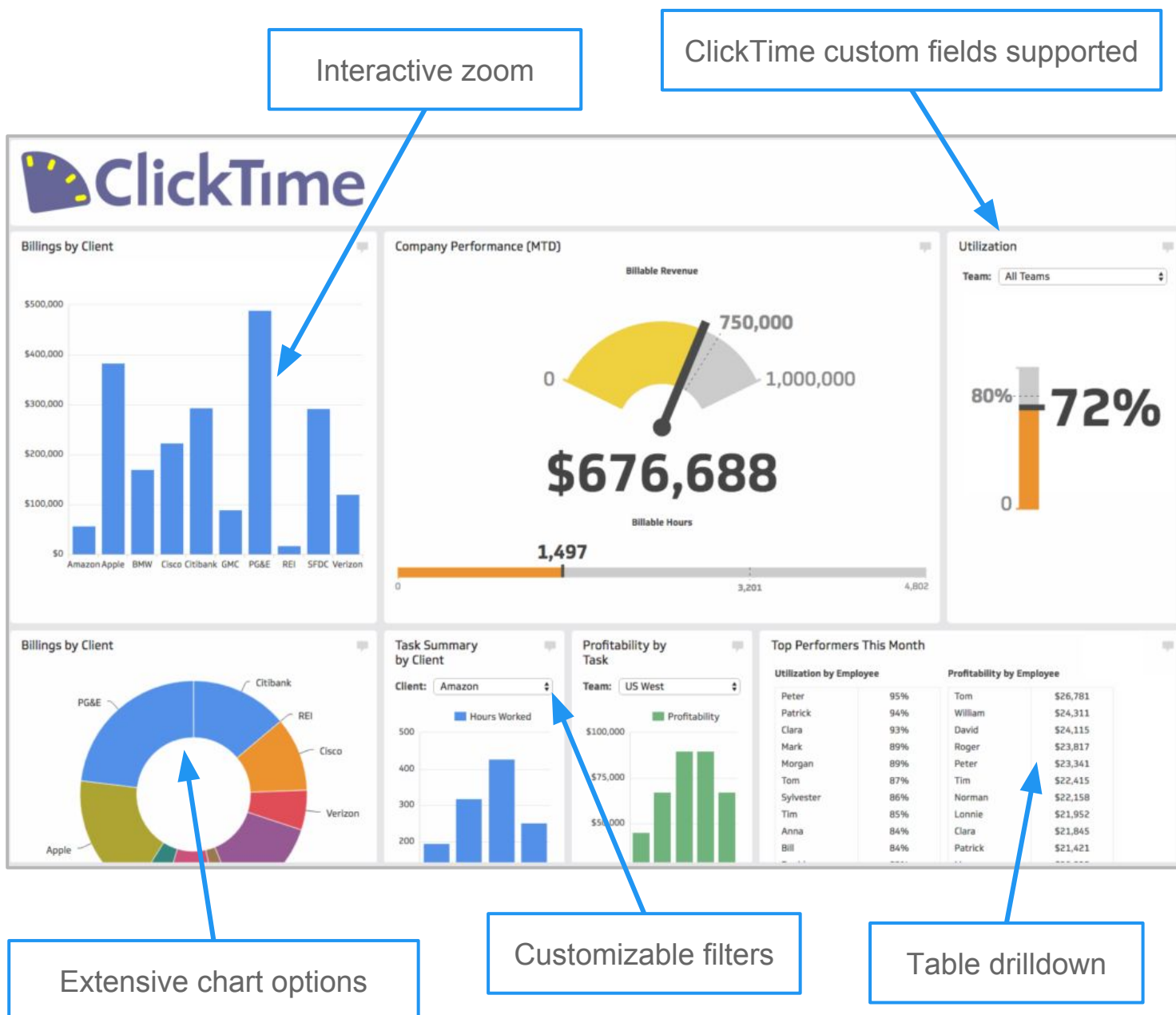
Report on time, resources, expenses and budgets. Request individual report panels or complete dashboards. Stream external data sources including Salesforce, MS Office, Smartsheet, SQL and much more. Merge multiple data sources for comprehensive cross-system analytics. Theme your experience to fit your users and your corporate identity.

❖ Custom Reports

Expand your ClickTime experience with new in-app reports. Include key features such as charts, tables, cross-tabs, interactive collapse/expand and more. Completely control the look and feel of your reports. Generate reports based on all your ClickTime data, whether in aggregate or drilled down to smallest time entry. Report across multiple system modules, merging time, budgets and expenses as needed.

SPOTLIGHT ON : DASHBOARDS

Stylish and modern, secure and practical, these highly customized, single-page dashboard displays are ideal for delivering critical metrics in real time to key stakeholders in any organization.



CONSULTANCY & TRAINING

“The Professional Services team took the time to really engage themselves in the process and internalized much of our reporting and accounting practices. They were extremely patient and took the time to understand the key issues. They really deserve high marks, taking the time to interface with our accounting department to assess our needs.”

— Ed Surges, Director of Information Technology, Jonathan Rose Companies

❖ Expert Consultancy

Recruit the experts to help you understand the pain points in your business, and how to solve them. Make use of our extensive data analytics experience to map out the very best path for your data. Employ our technical and business services expertise to fill the gaps in your infrastructure. Or simply let us assess your needs and configure ClickTime in the best possible way for your workflow.

❖ Customized ClickTime Training

Design your perfect team training experience or let us guide you with customized training based on your business, helping your users gain the most from their ClickTime experience. Schedule advanced admin sessions, or focus on advanced modules such as Resource Planning or Project Insights. Power up your own in-house technical team with specialist training on our APIs. Improve internal uptake and ROI.

Contact Us

To find out more about our services, please contact us on +1-415-684-1180 or via professionalservices@clicktime.com

Alternatively to request a quote for your project, please visit our online form here to get started today:

<https://clicktime.formstack.com/forms/psrequest>